

Sewer Service Line Responsibility

Frequently Asked Questions

1. What is a sewer service line? A sewer service line is the pipe connecting a home or business to the city's sanitary sewer main.
2. Property owner responsibility? The property owner or resident is responsible for the upkeep and repair of this pipe from the connection to the property to the tap at the sewer main. **NOTE: Private insurance for water & wastewater line repairs is now being offered by some companies.**



3. Does the city offer assistance? The city Water/Wastewater Department offers help when a service line is blocked. If a service has a properly installed service line cleanout at or near their property line the city will utilize a high pressure jetter to attempt to clear any blockage. This help is contingent on equipment and personnel being available.
4. What can I do as a property owner to maintain my service line?
 - Have a backflow prevention installed per City of Rockdale code
 - Keep heavily rooted plants from older sewer lines especially clay pipe
 - Upgrade to PVC when possible
 - Do not flush paper or other products except for toilet paper
 - Do not pour grease into the drains

